



Good news! You're getting a new debit card!

In July 2021, we're moving to a new debit card provider in order to offer you additional benefits and security features, and to do that, we have to send out new cards.

Here's what you need to know:

- You'll be sent a new debit card in **late June** along with instructions on how to activate it and set your PIN.
- **Activate your card immediately** but continue to use your current debit card through July 6.
- **On July 7**, begin using your new card and destroy your old one.
- To avoid a disruption in service, be sure to **provide your new debit card number to any businesses** that charge your card for recurring or automated payments. Examples include:
 - Utility companies
 - Insurance companies
 - Amazon[®]
 - PayPal[®]

After July 7, you'll have access to some new security features including:

- Text or phone call alerts if suspicious activity is suspected on your debit card. Add these numbers to your contacts now so you know to answer them, if they contact you:
 - Text message: 72718
 - Phone call: 855-219-5399
- **Brella - a free mobile app that helps protect you from fraud by sending alerts when your card is used so you can quickly detect unauthorized activity.** You choose which alerts to receive and when. Read on for more details →



Alerts include:

- Purchases exceeding thresholds you set.
- Purchases made via the internet or over the phone.
- Suspicious or high-risk purchases.

If you receive an alert, you can quickly take action to prevent fraud.

With Brella, you can also:

- Turn your debit card on or off.

- Submit travel notices.
- Check your account balance without logging in with the Quick Balance feature.
- Find nearby ATMs.

Visit your app store and search for “Brella Card Manager” to download now.

We appreciate your business and are sure you’ll love your new debit card. If you have any questions, please contact us at 800-357-8586.

Sincerely,

Cathy Cline

Cathy Cline
CEO/Manager